



VistaOne, L.P. (the “Partnership”)
Procedures for Reporting Concerns Regarding Accounting and Other Matters

In addition to any other avenue available to directors, officers or employees, any employee (including employees of the Sponsor¹ or of its affiliates who provide services for or on behalf of the Partnership in its capacity as such) may report to (i) the Partnership’s Audit Committee, (ii) Vista’s Legal and Compliance team (VistaOneCompliance@vistaequitypartners.com), or (iii) in the absence of (ii), the Chief Compliance Officer of the Private Equity group of Vista Equity Partners Management, LLC (of which the Sponsor is a part) ((ii) and (iii) collectively comprising “Legal and Compliance”), or (iv) to the Partnership’s toll-free reporting number openly, confidentially or anonymously, any Accounting Allegation,² Legal Allegation³ or Retaliatory Act⁴ in the following manner:

- in writing to VistaOne L.P., Attention: Audit Committee or Legal and Compliance, c/o VEPF Management, L.P., Four Embarcadero Center, 20th Floor, San Francisco, CA 94111; or
- by calling 833-718-4740 at any time.⁵

Additionally, any unitholder or any other interested party may report to the Audit Committee, Legal and Compliance or to the Partnership’s reporting number any Accounting Allegation, Legal Allegation or Retaliatory Act, as set forth above.

The reports should be factual rather than speculative or conclusory, and should contain as much specific information as possible to allow for proper assessment. In addition, all reports should contain sufficient corroborating information to support the commencement of an investigation, including, for example, the names of individuals suspected of violations, the relevant facts of the violations, how the complainant became aware of the violations, any steps previously taken by the complainant, who may be harmed or affected by the violations, and, to the extent possible, an estimate of the misreporting or losses to the Partnership as a result of the violations.

Directors, officers and employees are able to submit a report on an anonymous and confidential basis and are not required to divulge their names. Reports submitted by a unitholder or any interested party other than an employee must be accompanied by the name of the person submitting the report.

The Partnership prohibits retaliation against persons who report concerns as set forth above.

¹ “Sponsor” collectively refers to the General Partner of the Partnership and VEPF Management, L.P., as external adviser of the Partnership.

² Allegations related to accounting, internal accounting controls or auditing matters.

³ Allegations related to non-compliance with applicable legal and regulatory requirements or the Partnership’s Code of Business Conduct and Ethics.

⁴ Allegations related to retaliation against employees (including employees of the Sponsor or of its affiliates who provide services for or on behalf of the Partnership) and other persons who make, in good faith, Accounting Allegations or Legal Allegations.

⁵ The reporting number is managed by an outside, independent service provider and allows any employee or other interested party of the Partnership and its subsidiaries to make a report.